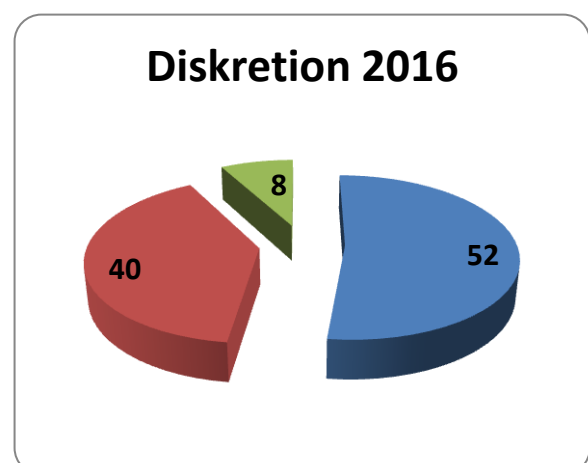
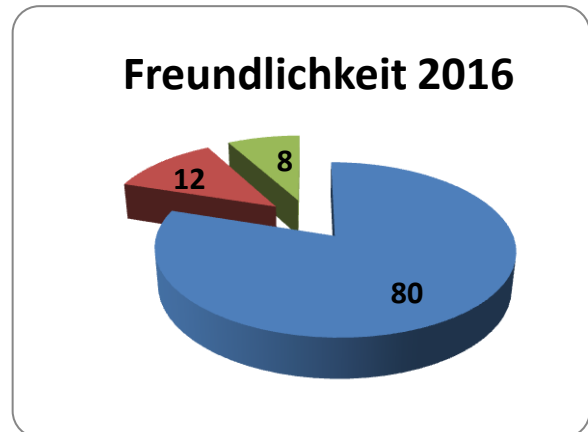
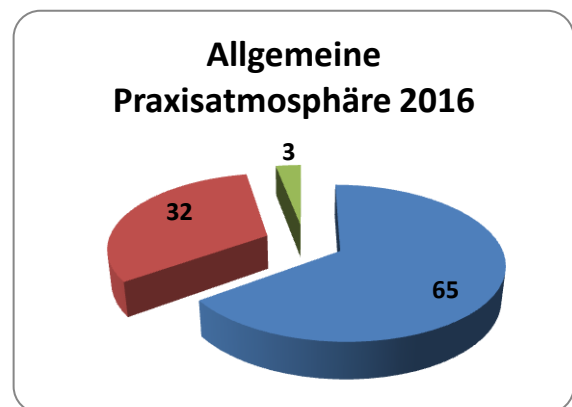
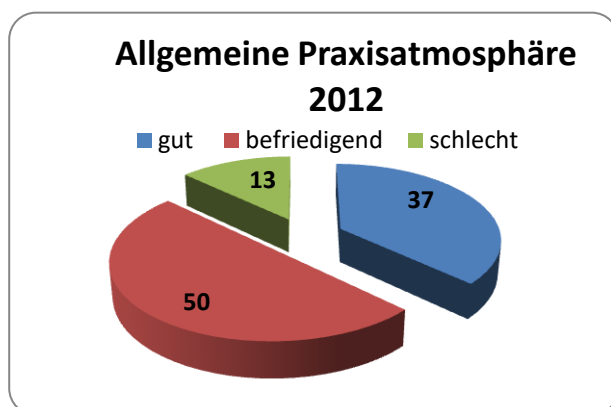


Empfang

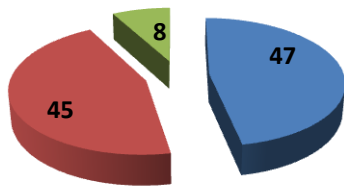


Praxiswirkung

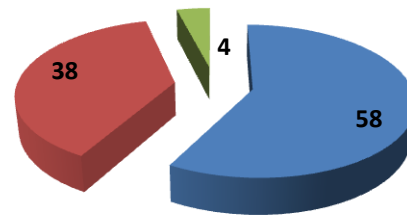


Gestaltung der Praxisräume 2012

■ gut ■ befriedigend ■ schlecht

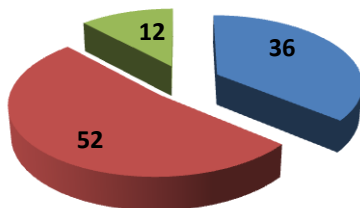


Gestaltung der Praxisräume 2016

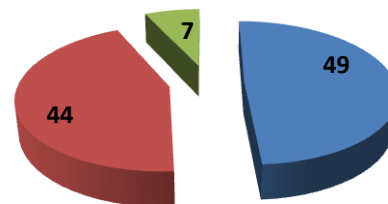


Ausstattung des Wartezimmers 2012

■ gut ■ befriedigend ■ schlecht



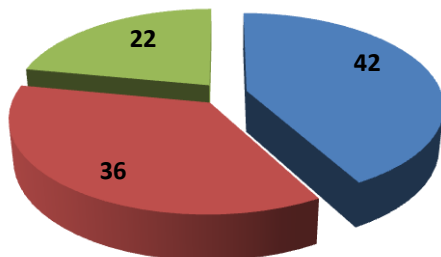
Ausstattung des Wartezimmers 2016



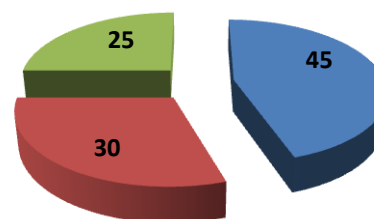
Organisation

Länge der Wartezeit 2012

■ gut ■ befriedigend ■ schlecht

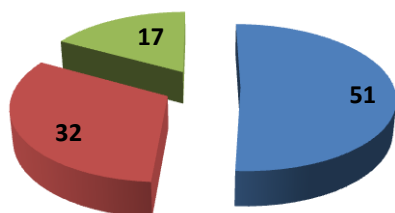


Länge der Wartezeit 2016

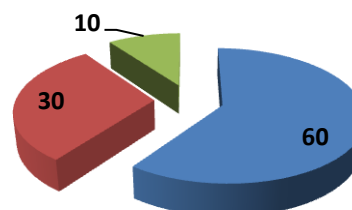


Kurzfristige Terminvergabe 2012

■ gut ■ befriedigend ■ schlecht

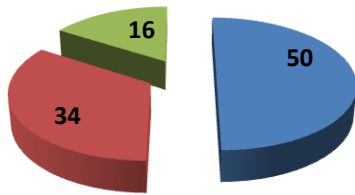


Kurzfristige Terminvergabe 2016

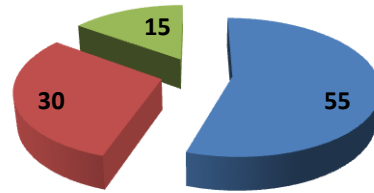


**Telefonische Erreichbarkeit
2012**

■ gut ■ befriedigend ■ schlecht



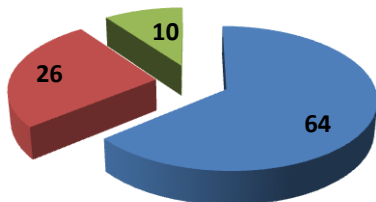
**Telefonische Erreichbarkeit
2016**



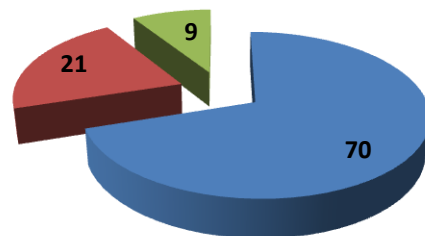
Betreuung

**Zuwendung Praxispersonal
2012**

■ gut ■ befriedigend ■ schlecht

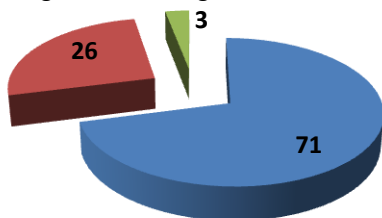


**Zuwendung Praxispersonal
2016**

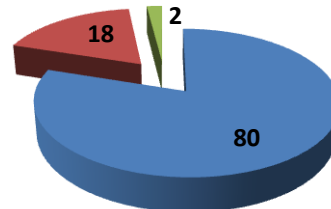


**Zuwendung des Arztes
2012**

■ gut ■ befriedigend ■ schlecht

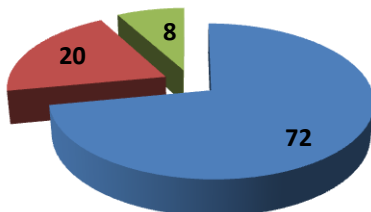


**Zuwendung des Arztes
2016**

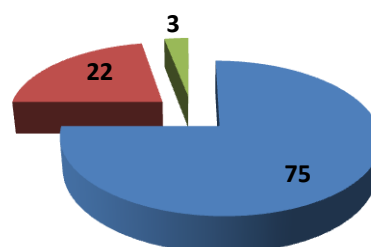


**Offenheit Atmosphäre
Arztbesuchs
2012**

■ gut ■ befriedigend ■ schlecht

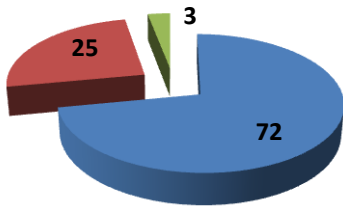


**Offenheit Atmosphäre
Arztbesuchs
2016**

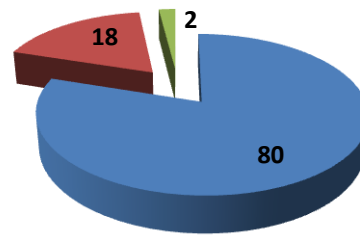


**Individuelle und diskrete
Behandlung 2012**

■ gut ■ befriedigend ■ schlecht



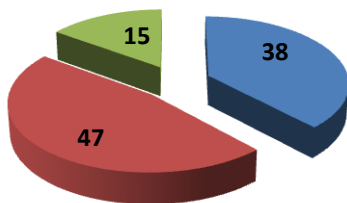
**Individuelle und diskrete
Behandlung 2016**



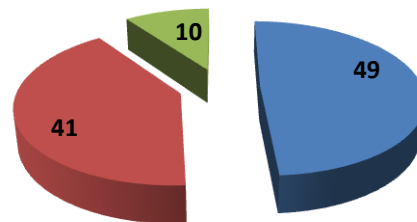
Information

...über Praxisablauf 2012

■ gut ■ befriedigend ■ schlecht

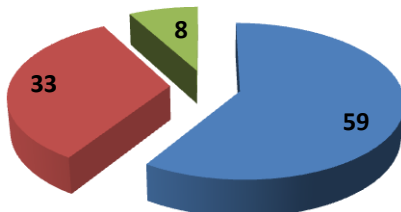


...über Praxisablauf 2016

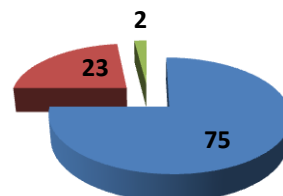


Aufklärung Erkrankung 2012

■ gut ■ befriedigend ■ schlecht

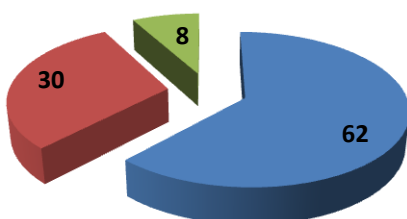


**Aufklärung
Erkrankung 2016**

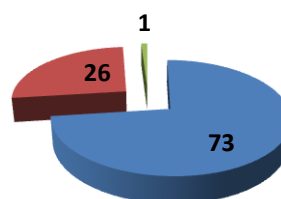


**...zur Untersuchung und
Therapie 2012**

■ gut ■ befriedigend ■ schlecht

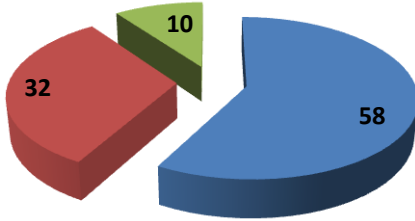


**...zur Untersuchung
und Therapie 2016**

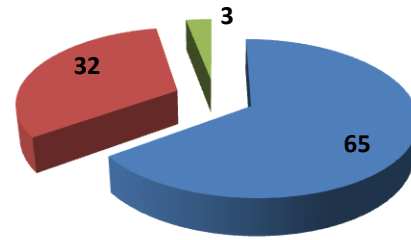


**Aufklärung Risiken und
Komplikationen 2012**

■ gut ■ befriedigend ■ schlecht

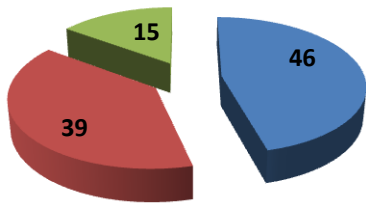


**Aufklärung Risiken und
Komplikationen 2016**

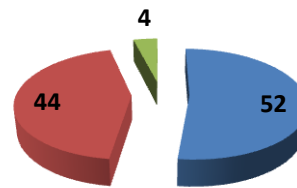


**...über verordnete
Medikamente 2012**

■ gut ■ befriedigend ■ schlecht



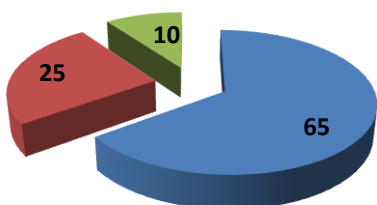
**...über verordnete
Medikamente 2016**



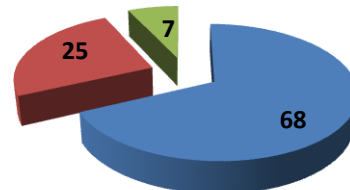
Praxisleistung

**Qualität Betreuung Personal
2012**

■ gut ■ befriedigend ■ schlecht

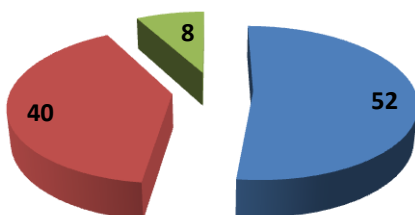


**Qualität Betreuung
Personal 2016**

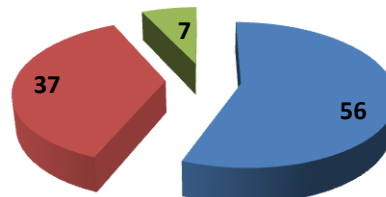


**Länge des Arztkontaktes
2012**

■ gut ■ befriedigend ■ schlecht

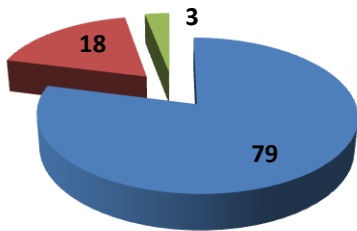


**Länge des
Arztkontaktes 2016**



Qualität ärztliche Leistung 2012

■ gut ■ befriedigend ■ schlecht



Qualität ärztliche Leistung 2016

